

**Company Hours** If you are planning a visit to our office later in the day, please call ahead for hours. Some circumstances may cause our office to close earlier than listed below:

**Field Crew Hours** Monday - Friday 7:00 am - 3:30 pm

**Office Hours** Monday - Friday 7:30 am - 4:00 pm  
Saturday and Sunday CLOSED

**HOLIDAY SCHEDULE - CLOSED**

Friday December 23, 2022  
Monday, December 26, 2022  
Friday, December 30, 2022  
Monday, January 02, 2023

**CUSTOMER NEWSLETTER 2022 WINTER EDITION Volume XX, Issue IIII**

**GAS EMERGENCIES IMMEDIATELY CALL**  
**(716) 937-9484 AVAILABLE 24/7**

All emergency calls received after regular business hours will be answered by our automated system and returned promptly. A message must be left in order for our crew to be dispatched.

*In the event of a **FIRE EMERGENCY**,  
first escape and then notify the fire department!*

All public services involved in an emergency shall notify Reserve Gas as soon as possible. Annually, all public services are provided with an Emergency Notification List, along with pertinent information to be used in the event of an emergency. For your well-being and others practice fire-safe behaviors when smoking, cooking and heating. Maintain smoke alarms, develop and practice a fire escape plan and if possible, install home fire sprinklers.

**Carbon Monoxide (CO) Poisoning Prevention**

**CO poisoning is entirely preventable. Protect yourself and your family by learning the symptoms of CO poisoning and how to prevent it.**

When winter temperatures plummet and home heating systems run for hours the risk of carbon monoxide (CO) poisoning increases. Every year, at least 430 people die in the U.S. from accidental CO poisoning. Approximately 50,000 people in the U.S. visit the emergency department each year due to accidental CO poisoning. There are steps you can take to help protect yourself and your household from CO poisoning.

CO is found in fumes produced by furnaces, kerosene heaters, vehicles "warmed up" in garages, stoves, lanterns, and gas ranges, portable generators, or by burning charcoal and wood. CO from these sources can build up in enclosed or partially enclosed spaces. People and animals in these spaces can be poisoned and can die from breathing CO.

**How to Recognize CO Poisoning:**

The most common symptoms of CO poisoning are headache, dizziness, weakness, nausea, vomiting, chest pain, and confusion. People who are sleeping or who have been drinking alcohol can die from CO poisoning before ever having symptoms.

**CO Poisoning Prevention Tips:**

- Check or change the batteries in your CO detector every six months. If you don't have a battery-powered or battery back-up CO detector, buy one soon.
- Have your heating system, water heater and any other gas, oil, or coal burning appliances serviced by a qualified technician every year.
- Keep vents and flues free of debris. Debris can block ventilation lines.
- Never leave the motor running in a vehicle parked in an enclosed or partially enclosed space, such as a garage.
- Never run a motor vehicle, generator, pressure washer, or any gasoline-powered engine less than 20 feet from an open window, door, or vent where exhaust can vent into an enclosed area.
- Never use a charcoal grill, hibachi, lantern, or portable camping stove inside a home, tent, or camper.
- Never run a generator, pressure washer, or any gasoline-powered engine inside a basement, garage, or other enclosed structure, even if the doors or windows are open.
- If you suspect CO poisoning, call 911 or a health care professional right away.

**CO poisoning is entirely preventable.** You can protect yourself and your family by learning the symptoms of CO poisoning and how to prevent it.



**Safe Digging Is**  
**No**  
**Accident:**

**Always**  
**Call 811 Before**  
**You Dig!**

## Winter weekend in Buffalo: 10 fun things to do indoors, outdoors

If you end up in Buffalo for a long winter weekend, you can count on three things: it is going to be cold, it is going to be snowy, and (if you play your cards right), it is going to be fun. Here are 10 suggestions for indoor and outdoor fun this winter in Buffalo.

**Canalside Ice Skating:** When the canals in downtown Buffalo freeze up, the crowds show up in force. Great family gathering place with ice skaters numbering in the hundreds on many nights. Both day and night skating are popular. Lockers and skate rentals are available.

**Wings at the Anchor Bar:** Lets face it, you are going to eat some of the Anchor Bar's famous Buffalo wings at least once during your visit to Buffalo no matter what the season. Trust me, they taste great after coming in from a frigid Buffalo afternoon.

**Go skiing:** Since Buffalo is the second largest city in New York state, with about a quarter of a million residents, let's face it, you are not going to find any ski slopes here. But there are several that are within an hour or so drive from the city. Kissing Bridge is one of the closest resorts (in Glenwood, N.Y.), just a half hour south of the city. This busy family place has 36 slopes for all categories of skiers. They have two lodges, a retail shop and full rental facilities for skiing and snowboarding. They get about 180 inches of snow a year!

**Tour Forest Lawn Cemetery:** Sounds ghoulish? Don't worry. Tours go off regularly at Forest Lawn, one of the state's largest and most important cemeteries. Founded in 1849 and covering more than 700 acres, some of the stories of the more than 150,000 famous, infamous and unknown "residents" here are totally fascinating. President Millard Fillmore rests eternally in one of the cemetery's most impressive final resting places

**Visit an axe throwing bar:** Who would have ever guessed that this would be a thing? A bar where you can enjoy a frosty mug of craft beer and then step into an area set aside for axe throwing. Sound like a good idea to you? Well, it is very popular in Buffalo at Hatchets and Hops. And have no fear, all this axe throwing is under the watchful eyes of trained supervisors who make this fun, safe and, let's face it, a little weird.

**Visit a world class museum:** There can be no more comfortable place in Buffalo during one of their historic "lake effect" snowstorms, than in the bosomy confines of a world class art museum. The Albright-Knox Art Museum is a repository of works of art identified by last names one would associate with any larger world class museum. Names like Matisse, Monet, Cezanne, Sargent, Picasso, Rodin, Homer and dozens more. A great way to spend a day surrounded by history, art and....warmth!

**See a movie in a historic theater:** OK, so it is just going out to a movie. But when you go out to a movie house like the North Park Theatre in Buffalo it becomes an unforgettable experience. The oldest theater in the city, the North Park was a glittering jewel when it first opened on November 21, 1920. With a dazzling neon marquee out front, sprawling historic murals on the ceiling and some of the best popcorn anyplace, the theater was a big hit. After years of neglect, new owners have given it a rebirth and it is spectacular. On opening day a century ago, this was hailed as "Buffalo's Finest Neighborhood Theater." And it still is. If you go to a movie here, plan on getting there early. Why? Because half the show is the theater itself and you will not want to miss a thing!

**Have a cocktail at a revolving bar:** The Howard C. Curtiss Building was built in 1913 and was originally a home for lawyers, furniture makers and other smaller companies. It is a massive six-story structure that is the largest terra-cotta building in Buffalo. The building became empty in the 1990s and was purchased by a developer in 2002 and, over years and millions of dollars, transformed this office building into Buffalo's only five star hotel. The Curtiss Hotel has many amenities found only in larger metropolitan cities, like a roof top lounge and fire pit, an all-weather hot spring Roman Bath, and the only revolving bar in western New York. The bar is on the ground level and rotates at a speed of only one rotation per hour. So, go ahead, and have another cocktail!

**See the frozen splendor of Niagara Falls:** A perfect afternoon side trip when visiting Buffalo in the winter is a short (18 miles) trip to Niagara Falls. The freezing cold can be a challenge for sure, but the falls in winter has its own special charm. Don't expect to see the falls freeze over, however. While it has come close on several times, the only actual day the falls froze solid is March 29, 1848. Still, Niagara Falls is its own special something in any season.

**A bar for presidential history nerds:** Full confession. This bar, Founding Fathers, is right in my wheelhouse. Every available inch of space from walls, to ceilings to bathrooms to back bar to table place mats, is covered with U.S. presidential memorabilia. Is that an original JFK for president poster over that booth? Yes. Is that a bust of Ronald Reagan over the bar? Yes. Oh, and how will I ever know which one is the men's room? Oh, that's right. It has George Washington's portrait on the door. No wonder that BuzzFeed named this "a bar you must see before you die." Address: 75 Edward Street, Buffalo, NY

Source: <https://www.newyorkupstate.com>