ESERVE GAS COMPANY, INC., 13441 Railroad St., PO Box 207, Alden, NY 14004-0207

Phone (716) 937-9484 Fax (716) 937-9488 Website www.reservegascompany.com

Company Hours If you are planning a visit to our office later in the day, please call ahead for hours. Some circumstances may cause our office to close earlier than listed below:

Field Crew Hours Monday - Friday 7:00 am - 3:30 pm **HOLIDAY SCHEDULE**

> Saturday & Sunday CLOSED Closed: Oct. 13th, Nov. 11 Monday - Thursday 7:30 am - 4:30 pm & Nov. 27th & 28th

7:30 am - 4:00 pm Friday



Office Hours

GAS EMERGENCIES IMMEDIATELY CALL (716) 937-9484 **AVAILABLE 24/7**

All emergency calls received after regular business hours will be answered by our automated system and returned promptly. A message must be left in order for our crew to be dispatched.

In the event of a <u>FIRE EMERGENCY</u>, first escape and then notify the fire department! All public services involved in an emergency shall notify Reserve Gas as soon as possible. Annually, all public services are provided with an Emergency Notification List, along with pertinent information to be used in the event of an emergency. For your well-being and others practice fire-safe behaviors when smoking, cooking and heating. Maintain smoke alarms, develop and practice a fire escape plan and if possible, install home fire sprinklers.

FAST FACTS: CARBON MONOXIDE (CO)

The Danger-CO poisoning is the cause of 15,000+ emergency room visits & nearly 500 deaths in the US ea. yr.

Victims-CO exposures most often occur at home & involve children under 17 & adults 18 to 44 yrs.

When and Where-CO exposures happen most frequently between November & February & in the Midwest.

Common Sources-Gas space heaters, faulty furnaces, generators & gas water heaters are frequent sources of CO exposure. Sources: CDC, EPA

Daylight Saving Time Ends on Sunday, November 2nd. Don't forget to set your clocks BACK ONE hour.

This months HOUSEHOLD TIP ... No More Onion Tears!

Place onions in the freezer for 30 minutes before cutting to prevent tears.



CONGRATULATIONS to our Winners of the Summer Newsletter Giveaway: Mr. & Mrs. Bruce Carter, Mr. John Schmitt, Mr. & Mrs. Robert Gast and Mr. and Mrs. Gerald Schohn.

Autumn Newsletter Giveaway - Take a minute to look at your bill & see if there is a "smile face" sticker affixed to the payment stub portion of your bill. If you see this sticker, yes, you are 1 of 2 winners. Simply, bring your bill to our office, make your payment & pick-up your prize.

OFFICIAL RULES: On Wed., September 10th, 2014 a random number was assigned to each Alden Aurora Gas Company, Inc. (AA) & Reserve Gas Company, Inc. (RG) customer & a Random Sequence Generator was used in the selection process to determine the winners. Winners must come into the office, located at 13441 Railroad Street, pay their bill in full, unless customer has a credit balance, & submit according payment stub with said "smile face" sticker in order to claim their prize. A limit of one winner per year per customer or service address. If prize remains unclaimed for 30 days it will be added to the Winter Newsletter Giveaway. All employees, & their families of AA or RG are ineligible to participate in this contest.

Fuel-Saving Tips to Stretch Your Vehicle's Gas Dollar

With gas prices always on the rise, consumers need to watch their gas dollars carefully. Over the life of your vehicles, poor fuel efficiency can lead to hundreds, if not thousands of dollars in added expense. Properly maintaining your vehicle and educating all drivers on the most efficient way to drive, are two of the best ways to maximize fuel efficiency and reduce long term expenses.

Here are six tips to maximize your vehicle fuel performance:

1. Check your tire pressure

According to the U.S. Department of Energy, the average driver could boost their fuel efficiency by 3% just by keeping their tires properly inflated. If your tires are under inflated by just 1 psi, your fuel costs increase per mile. Uneven wear can decrease fuel economy as well. Make sure tires are inflated to the manufacturer's recommended pressure. The correct tire pressure can also provide a safer ride and help reduce tire wear. An easy-to-use tire gauge can help keep your tire pressure accurate.

2. Change your air filter

A clogged air filter can damage internal engine parts and rob up to 10% of your engine's efficiency. According to the federal government, a vehicle's gas mileage could improve by as much as 10% with a clean air filter. In addition to the fuel and monetary savings, replacing your air filter every 12,000 miles will help protect the engine.

3. Clean your fuel system

Even the smallest deposits, such as carbon and resin, can lead to poor engine performance and excessive fuel consumption. You can flush out the fuel system, including the fuel injector, intake valve, and combustion chamber by using a cleaner such as 3M™ Intake System Cleaner Kit. Easily perform this cleaning in your own garage using the 3M™ Aerosol Adapter Kit (For quick clean-up and maintenance of the injectors, use 3M™ Injector Cleaner Tank Additive I at every 3000 mile oil change).

4. Relax and slow down

Reduce your stress while driving, and you can use less gas. Driving relaxed, with smooth acceleration and deceleration can improve fuel economy as does driving while your vehicle is warm. The EPA estimates that accelerating rapidly and braking hard can reduce your vehicle's fuel efficiency by as much as 5%.

5. Take off the weight

Believe it or not, an extra 100 pounds in or on your vehicle, can reduce fuel efficiency by up to 2%. The smaller the vehicle, the more extra weight makes the engine work harder. Empty your trunk, and remove any unnecessary items. In the winter, don't just clean your windshield, scrape the entire vehicle—snow and ice add weight. Finally, lose the roof rack that creates wind resistance, the enemy of fuel efficiency.

6. Plan your routes

Consolidate trips to destinations so that you don't have to retrace your route. This will reduce miles driven, but also save you wear-and-tear on your vehicle.

Finally, there is conflicting data regarding the use of your air conditioner and fuel efficiency. While some say it can rob an engine of up to 5% of its fuel economy, many newer vehicles are able to compensate for the energy used by an air conditioner.

In addition, opening windows at highway speeds can increase drag on your vehicle, decreasing your fuel efficiency. However, if using your air conditioner will keep you cool, thus reducing your stress while driving, it's better to use the air conditioner that will cost you only half a mile a gallon, as opposed to driving like a maniac which will get you closer to the next fill-up.