

RESERVE GAS COMPANY, INC., 13441 Railroad St., PO Box 207, Alden, NY 14004-0207

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Website www.reservegascompany.com

Company Hours If you are planning a visit to our office later in the day, please call ahead for hours. Some circumstances may cause our office to close earlier than listed below:

Field Crew Hours	Monday - Friday	7:00 am - 3:30 pm	HOLIDAY SCHEDULE - CLOSED
	Saturday and Sunday	CLOSED	Friday, July 3rd
Office Hours	Monday - Friday	7:30 am - 4:00 pm	Monday, September 7th
	Saturday and Sunday	CLOSED	

GAS EMERGENCIES
IMMEDIATELY CALL
(716) 937-9484
AVAILABLE 24/7

All emergency calls received after regular business hours will be answered by our automated system and returned promptly. A message must be left in order for our crew to be dispatched.

In the event of a **FIRE EMERGENCY**, first escape and then notify the fire department! All public services involved in an emergency shall notify Reserve Gas as soon as possible. Annually, all public services are provided with an Emergency Notification List, along with pertinent information to be used in the event of an emergency. For your well-being and others practice fire-safe behaviors when smoking, cooking and heating. Maintain smoke alarms, develop and practice a fire escape plan and if possible, install home fire sprinklers.



Non-Sufficient-Funds Check is a check that a bank refuses to honor because there is not enough money in the payer's checking account to cover the amount of the check. For example, if Joe (payer) writes Reserve Gas a check for \$200, but there is only \$175 in Joe's account, then Joe has written a not-sufficient-funds check and the bank will refuse to transfer the funds to Reserve Gas's account. It is also called an NSF check, a bad check or a returned check. Once a NSF check is received the bank will contact said parties. **Reserve Gas will immediately notify customer to arrange for replacement funds (cash or money order only), which will include an additional \$20.00 fee per returned check.** If we consistently receive bad checks all payments to us will be required in cash or money order for a period of 1 year/12 payments. Please be aware that anyone knowingly passing a bad check can be prosecuted. If your having payment difficulties, please contact our office immediately to discuss alternative payment options.

BUDGET BILLING With our Budget Billing Program sign-up date rapidly approaching, now would be the perfect time for you to enroll in this service. Before registration can begin, your account must have a \$0.00 balance. The Budget Billing Program deadline is June 30th, so if you are struggling with large heating bills, and you are interested in this program, please contact our office today. We would be happy to set-up payment arrangements that work towards bringing your balance down to zero before the deadline. If you are considering this program, don't wait till the last minute, please contact our office at (716) 937-9484. We welcome all calls, and will quickly process your request. After analyzing your account, arranging a payment schedule, if necessary, a confirmation letter will be mailed to your residence. Please review, sign, and return the bottom portion of the confirmation letter no later than June 30th. Upon receipt, we will activate your account and disburse your first budgeted bill by July 10th. Your first budgeted payment will be due on August 3rd. In order to remain on this program, monthly, on time payments are mandatory. If at anytime you are having difficulty paying your budget amount, please contact our office immediately.

Congratulations to our Spring Contest Winner: Richard J. Nowicki

Summer Contest: We know you all love helping our furry friends and so do we, so we're doing it again! This time to **A Purr-fect Fit** for the dogs and cats. Take a moment to stop into our office to make a donation for a chance to win a prize. Look below at their current wish list.

- ◆ Towels /bedding
- ◆ Bleach/ general cleaning supplies
- ◆ Cat food
- ◆ Dog food
- ◆ Cat collars
- ◆ Dog collars
- ◆ Leashes
- ◆ Litter pans
- ◆ Gently used crates
- ◆ Cages and carriers
- ◆ Treats and toys



10 Things to Do at Home with Kids During the COVID-19 Outbreak

With schools closing across the country in lieu of the COVID-19 pandemic, we find ourselves in a strange situation. As parents, we're usually prepared for the occasional snow day and summer breaks, with childcare and camps rearranged in advance. But the indefinite closure of schools and non-essential businesses is causing some stress among parents. That's why we've come up with a list of the best ways to ease the stress and chaos that comes with social distancing.

1. Maintain a Structured Schedule - Your kids are used to structure at school, so try to maintain a loose schedule each day. Keep the mornings the same as if they were going to school, then arrange some plans for the rest of day.

2. Use Online Educational Resources - Some schools are providing resources for parents, but others aren't. Luckily, there are a ton of great resources online. [Amazing Educational Resources](#) has laid out some of the best, and is updating their lesson plans regularly, and [Scholastic](#) has fantastic [online classes](#) targeted at specific age groups starting at pre-K.

3. Learn a New Language - use this time to learn a new language with your kids (and then plan to visit a destination where you can practice your new skills once it's safe to travel again!). [Rosetta Stone](#) is completely online-based with 24 languages from which to choose.

4. Teach Your Kids Life Skills- Some of the [best lessons in life](#) are learned outside of the classroom. Why not use this time to teach the kids how to change a tire or do a load of laundry? You could also teach your own etiquette class, demonstrating the proper manners to use on everything from receiving an event invitation to dining at a restaurant.

5. "Visit" Iconic Landmarks -You may have had to cancel a trip, but that doesn't mean you can't experience the world from your home. It can be as simple as using Google maps to "walk" around neighborhoods throughout the world. [Trafalgar Square](#), anyone? Or maybe the [Great Wall of China](#)? [Great Sphinx in Egypt](#)? [Yellowstone National Park](#) and [Colonial Williamsburg](#) also offer virtual tours!

6. Virtually Tour a National Park- It's not nearly as rewarding as visiting in real life, but virtually touring a national park is a fun way to pass the time—and a great way to help you and the kids choose your next [national park vacation](#). You can virtually tour [Yellowstone National Park](#), [Hawaii Volcanoes National Park](#), [Dry Tortugas National Park](#) in Florida, [Bryce Canyon National Park](#) in Utah, [Carlsbad Caverns National Park](#) in New Mexico, and [Kenai Fjords National Park](#) in Alaska.

7. Take a Virtual Museum Tour - Several museums offer online tours, including the [Smithsonian National Museum of Natural History](#) in Washington, D.C.; [The National Baseball Hall of Fame and Museum](#) in Cooperstown, New York; [The British Museum](#) and [The National History Museum](#) in London; [The Van Gogh Museum](#) in Amsterdam; and [The Louvre](#) in Paris.

8. Go on a Digital Safari- [Explore.org](#) has loads of wildlife webcams. (As I was researching, I was distracted for a solid 10 minutes staring at giraffes eating, a [family of zebras drinking](#), and [fish swimming in a coral reef](#) at an aquarium.) The site also offers videos about various animals when the animals aren't in front of the cameras. Zoos such as the [San Diego Zoo](#) and [Memphis Zoo](#) also have [live webcams](#), and the Cincinnati Zoo is now offering a series of Home Safari Facebook Live sessions at 3 p.m. ET on weekdays.

9. Check Out Virtual Rides at Disney Parks - Go on a virtual ride at Disney World, Disneyland and beyond! Head to YouTube for "rides" on [Space Mountain](#), [Mickey and Minnie's Runaway Railway](#), and more.

10. Get Moving - While social distancing means avoiding large crowds, it doesn't mean you can't get outside. Head to a local trail for a walk, or just let the kids run around in your backyard. If it's too cold or rainy, there are loads of online exercise videos to try. The [GoNoodle App](#) uses screen time to create move time. [Amazon Prime](#) has plenty of videos as well, like [Cosmic Kids Yoga Adventures](#) and [Musical PE for You and Me](#). Speaking of music, a dance party is a great way to get kids moving, too. Ask [Alexa](#) (or whatever you use for music) to play some [dance music](#), and have everyone in the family show off their best moves!

<https://www.familyvacationcritic.com/things-to-do-at-home-with-kids-during-coronavirus-outbreak/art/>