

**RESERVE GAS COMPANY, INC.,** 13441 Railroad St., PO Box 207, Alden, NY 14004-0207

Phone (716) 937-9484

Fax (716) 937-9488

Website [www.reservegascompany.com](http://www.reservegascompany.com)

**Company Hours** If you are planning a visit to our office later in the day, please call ahead for hours. Some circumstances may cause our office to close earlier than listed below:

<b>Field Crew Hours</b>	Monday - Friday	7:00 am - 3:30 pm
	Saturday and Sunday	CLOSED
<b>Office Hours</b>	Monday - Friday	7:30 am - 4:00 pm
	Saturday and Sunday	CLOSED

**HOLIDAY SCHEDULE - CLOSED**

Monday, July 4th
Monday, September 5th

**GAS EMERGENCIES**  
**IMMEDIATELY CALL**  
**(716) 937-9484**  
**AVAILABLE 24/7**

All emergency calls received after regular business hours will be answered by our automated system and returned promptly. A message must be left in order for our crew to be dispatched.

In the event of a **FIRE EMERGENCY**, first escape and then notify the fire department! All public services involved in an emergency shall notify Reserve Gas as soon as possible. Annually, all public services are provided with an Emergency Notification List, along with pertinent information to be used in the event of an emergency. For your well-being and others practice fire-safe behaviors when smoking, cooking and heating. Maintain smoke alarms, develop and practice a fire escape plan and if possible, install home fire sprinklers.



**Non-Sufficient-Funds Check** is a check that a bank refuses to honor because there is not enough money in the payer's checking account to cover the amount of the check. For example, if Joe (payer) writes Reserve Gas a check for \$200, but there is only \$175 in Joe's account, then Joe has written a non-sufficient-funds check and the bank will refuse to transfer the funds to Reserve Gas's account. It is also called an NSF check, a bad check or a returned check. Once a NSF check is received the bank will contact said parties. **Reserve Gas will immediately notify customer to arrange for replacement funds (cash or money order only), which will include an additional \$20.00 fee per returned check. If we consistently receive bad checks all payments to us will be required in cash or money order for a period of 1 year/12 payments.** Please be aware that anyone knowingly passing a bad check can be prosecuted. If you're having payment difficulties, please contact our office immediately to discuss alternative payment options.

**BUDGET BILLING** With our Budget Billing Program sign-up date rapidly approaching, now would be the perfect time for you to enroll in this service. Before registration can begin, your account must have a \$0.00 balance. The Budget Billing Program deadline is June 30th, so if you are struggling with large heating bills, and you are interested in this program, please contact our office today. We would be happy to set-up payment arrangements that work towards bringing your balance down to zero before the deadline. If you are considering this program, don't wait till the last minute, please contact our office at (716) 937-9484. We welcome all calls, and will quickly process your request. After analyzing your account, arranging a payment schedule, if necessary, a confirmation letter will be mailed to your residence. Please review, sign, and return the bottom portion of the confirmation letter no later than June 30th. Upon receipt, we will activate your account and disburse your first budgeted bill by July 11th. Your first budgeted payment will be due on August 3rd. In order to remain on this program, monthly, on time payments are mandatory. If at anytime you are having difficulty paying your budget amount, please contact our office immediately.

**Home energy audits:** (also referred to as home energy assessments) are often the first step in determining how efficient your home is and where it might be wasting energy. Audits will help you understand which parts of your home are working well already and also provide recommendations on measures intended to save energy and improve the efficiency, comfort, and safety of your home. A residential energy audit is a review of a home's energy performance, including an assessment of both the home's energy features and the household's energy consumption patterns. Home energy audits identify how efficiently your home is operating and where your home is wasting energy. **Benefits of Home Energy Audits:** **Energy Usage:** Audits help you understand how much energy your home is using, and which equipment (such as heating and cooling systems) are using the most. **Unknown Issues:** Audits can uncover hidden problems (such as leaky air ducts or uninsulated walls) that may be making your home less efficient, making you uncomfortable, and increasing your utility bills. **Health and Safety:** Audits can uncover potential hazards in your home (such as improper ventilation, which may degrade air quality, or areas with high humidity and cold surfaces that might support mold growth). **Opportunities:** Once an audit is complete, you will receive a report listing where your home is performing well and a prioritized list of potential improvements to help determine where your home improvement dollars would be best spent. **Savings and Comfort:** Acting on audit recommendations will not only help you save on your utility bills but also increase the comfort of your home by better moderating the temperature, eliminating drafts, and improving air quality. **Customized Report:** You will receive a customized report documenting your home's energy performance and what actions you can take to make your home more energy efficient.

Source : <https://www.nyserdera.ny.gov/Residents-and-Homeowners/At-Home/Home-Energy-Audits-and-Ratings>

## 2022 BEST IDEAS FOR YOUR SUMMER BUCKET LIST

Remember summer? That warm time when the world was your oyster, and anything and everything seemed possible? In just a matter of time, you will be giving summer a huge, warm welcome. In order to push through, set your sights on the warm weather ahead, put together a summer adventure bucket list of camping experiences you want to have this year. Getting a jump start on this is a good idea. Summer is the busiest time of year for camping, and things are guaranteed to be packed and booked far in advance. What should you put on a bucket list for summer? Good ideas for a summer bucket list can include fun new places, exciting new adventures or simple moments shared with family.

### **SUMMER BUCKET LIST IDEAS**

#### **1. VISIT THE OCEAN**

Visit the ocean for a day full of sand and sunshine. Enter a sandcastle building contest, search for seashells or reawaken your inner child and fly a kite. Relax under a beach umbrella and enjoy the sound of crashing waves and a delightful sea breeze.

#### **2. GO FOR A SWIM**

Swim in a lake, an ocean, a river or a pool. Relish the embrace of nice, cool water on a hot day. Enjoy a relaxing float or splash around with your kids. Swimming is a fun way to get some exercise this summer, so take advantage of the water around you.

#### **3. GAZE AT THE STARS**

Sleep under the stars and experience the awe-inspiring view they have to offer. Aim to find a spot far away from any city lights where you can get the full experience of the stars. Make it extra fun and try to identify all of the constellations. If possible, plan this bucket list item for a time when a meteor shower is happening.

#### **4. TRY WHITewater RAFTING**

If you are looking for an experience to remember and want to overcome some fears, try whitewater rafting. With tons of wonderful places to experience whitewater rafting across the country, choose a fun destination and book your trip early in advance. Adrenaline seekers will be hopping on these raft trips soon.

#### **5. TAKE A ROAD TRIP**

Take a weekend road trip somewhere new. Plan a stress-free road trip to a nearby location for just a couple of days that will give you some fantastic new experiences. You can also opt to take a longer road trip and see more places on your summer bucket list.

#### **6. BARBECUE SOME NEW RECIPES**

Learn to barbecue something new. Step away from your usual go-to recipes and barbecue a unique meal. Step outside your comfort zone this summer and try your hand at a new dish on the 'barbie.

#### **7. SPLASH AT A WATERPARK**

Head to a waterpark for a day of fun. Whether you have a waterpark in your hometown or need to take a road trip to reach one, make the waterpark experience a must for this summer. Just be sure to remember your sunscreen!

#### **8. TAKE A FAMILY PHOTO**

Take a new family photo. Since we live in a world full of selfies, make it a point to get your entire family together this summer for a quality family photo. Whether you use the self-timer function on your own camera or hire a professional photographer, take a photo that you can hang at home and smile at every time you pass.

#### **9. PICK YOUR OWN FRUIT**

Visit a farm that allows you to pick your own fruit. Whether you are in the mood for some strawberries, raspberries or cherries, find a pick-it-yourself farm where you can pick the food yourself and then enjoy the fruits of your labor.

#### **10. DETOX FROM TECHNOLOGY**

Detox from technology for a few days. Say goodbye to your phone, your computer and your TV for two or three days and allow yourself to connect more deeply with yourself, your family, your friends and with nature.

#### **11. WATCH AN OUTDOOR MOVIE**

Watch a movie outdoors and enjoy being under the stars while you enjoy some delicious popcorn. If your town has an outdoor cinema, or if you can DIY an outdoor movie theater, this is an incredibly fun thing to do during the summer. Bonus points for bringing along some fabulous snacks.

To view more ideas please visit <https://koa.com/blog/summer-bucket-list/> and let the summer fun begin!