

RESERVE GAS COMPANY, INC., 13441 Railroad St., PO Box 207, Alden, NY 14004-0207

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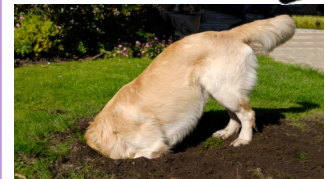
Company Hours If you are planning a visit to our office later in the day, please call ahead for hours. Some circumstances may cause our office to close earlier than listed below:

Field Crew Hours	Monday - Friday	7:00 am - 3:30 pm	HOLIDAY SCHEDULE - CLOSED
Office Hours	Monday - Thursday	7:30 am - 4:30 pm	Thursday, July 4th
	Friday	7:30 am - 4:00 pm	Monday, September 2nd
	Saturday and Sunday	CLOSED	

GAS EMERGENCIES
IMMEDIATELY CALL
(716) 937-9484
AVAILABLE 24/7

All emergency calls received after regular business hours will be answered by our automated system and returned promptly. A message must be left in order for our crew to be dispatched.

In the event of a **FIRE EMERGENCY**, first escape and then notify the fire department! All public services involved in an emergency shall notify Reserve Gas as soon as possible. Annually, all public services are provided with an Emergency Notification List, along with pertinent information to be used in the event of an emergency. For your well-being and others practice fire-safe behaviors when smoking, cooking and heating. Maintain smoke alarms, develop and practice a fire escape plan and if possible, install home fire sprinklers.



Non-Sufficient-Funds Check is a check that a bank refuses to honor because there is not enough money in the payer's checking account to cover the amount of the check. For example, if Joe (payer) writes Reserve Gas a check for \$200, but there is only \$175 in Joe's account, then Joe has written a not-sufficient-funds check and the bank will refuse to transfer the funds to Reserve Gas's account. It is also called an NSF check, a bad check or a returned check. Once a NSF check is received the bank will contact said parties. **Reserve Gas will immediately notify customer to arrange for replacement funds (cash or money order only), which will include an additional \$20.00 fee per returned check. If we consistently receive bad checks all payments to us will be required in cash or money order for a period of 1 year/12 payments.** Please be aware that anyone knowingly passing a bad check can be prosecuted. If your having payment difficulties, please contact our office immediately to discuss alternative payment options.

BUDGET BILLING With our Budget Billing Program sign-up date rapidly approaching, now would be the perfect time for you to enroll in this service. Before registration can begin, your account must have a \$0.00 balance. The Budget Billing Program deadline is June 30th, so if you are struggling with large heating bills, and you are interested in this program, please contact our office today. We would be happy to set-up payment arrangements that work towards bringing your balance down to zero before the deadline. If you are considering this program, don't wait till the last minute, please contact our office at (716) 937-9484. We welcome all calls, and will quickly process your request. After analyzing your account, arranging a payment schedule, if necessary, a confirmation letter will be mailed to your residence. Please review, sign, and return the bottom portion of the confirmation letter no later than June 30th. Upon receipt, we will activate your account and disburse your first budgeted bill by July 11th. Your first budgeted payment will be due on August 5th. In order to remain on this program, monthly, on time payments are mandatory. If at anytime you are having difficulty paying your budget amount, please contact our office immediately.

Congratulations to our Spring Contest Winner: Mark & Gabriella Botticello !

Summer Contest: You asked, we listened and we're doing it again. This time for another local animal shelter, **Rescue Pups** for the dogs. Take a moment to stop into our office to make a donation for a chance to win a prize. Take a look below at their current wish list.

- ◆ Dog crates and Kennels
- ◆ Trash Bags
- ◆ Paper Towels
- ◆ Leashes and collars
- ◆ Postage Stamps
- ◆ Copy Paper
- ◆ Home Depot & Lowes Gift cards (they are building to save more!!)
- ◆ Monetary Donations are always helpful
- ◆ Pill Pockets
- ◆ Floor Potty Pads
- ◆ Staples Gift Cards



School's almost out. Vacation planning is in the works. The weather is changing, and you can already start feeling the warmth of summer. Whether your plans include staying close to home, going on a vacation, or taking a road trip, there's probably a lot of cool and fun things you might not have known about the warmest season of the year. We've compiled 10 fun facts about summer to help get you in the spirit of the season!

10 Fun Facts about Summer:

1. The first modern Olympic Games were held in the summer in 1896 in Athens, Greece.
2. The first day of summer is between June 20th and June 22nd every year. The first day of summer is called the summer solstice, and the day varies due to the Earth's rotation not exactly reflecting our calendar year.
3. The last day of summer is September 20th.
4. Watermelon is one of summer's best summer treats. Did you know that watermelons are not a fruit, but a vegetable instead? They belong to the cucumber family of vegetables.
5. The Eiffel tower actually grows in the heat of the summer. Due to the iron expanding, the tower grows about 6 inches every summer.
6. If you love ice cream, the summer season should be your favorite. July is national ice cream month.
7. Another interesting fact about summer is that television shows used to only be reruns during the summer months. The idea being that everyone was outside enjoying the weather.
8. A June fun fact is that the month of June is named after the Roman goddess Juno.
9. The first women's bathing suit was created in the 1800's. It came with a pair of bloomers.
10. The "dog days of summer" refer to the dates from July 3rd to August 11th. They are named so after the Sirius the Dog Star. This star is located in the constellation of Canis Major.

Summer Safety Tips For Kids Who Love the Outdoors!

1. Apply sunscreen with SPF 15 or greater to reduce the intensity of UV's that cause sunburns. Apply it 15 to 30 minutes before sun exposure.
2. Drink plenty of water and fluids when you go outside to avoid dehydration and keep them refueled.
3. Limit sun exposure especially between the hours of 10AM and 2 PM. The UV rays are the strongest at these times, especially in the summer.
4. Taking time to ensure the outdoor play areas around your home are safe and protects children from injuries in their own backyard.
5. When you're out on the trail, weather hiking, camping or hunting, protect yourself from mosquitoes and other bugs using insect and tick repellent.
6. Drowning is among the leading causes of accidental death in children. Enroll your kids on a swimming survival program and always make sure there is a life guard and or parent on duty watching the kids.
7. Nothing protects your child better than your presence. One of the surest ways to protect your children outdoors is to provide adult supervision by keeping an eye on your children. You can step in before injuries occur or respond quickly if problems arise.

